



Hikvision DS-D5024QE

· Specification summary

Device class	23.8-inch CCTV monitor
Backlight and panel	LED-backlit TFT LCD panel.
Screen size	23.8 inches, as listed by the manufacturer.
Maximum resolution	1920 × 1080 at 60 Hz. Match the source output timing before selection.
Pixel pitch	0.2745 × 0.2745 mm.
Typical brightness	250 cd/m ² , typical; this is not a guaranteed minimum or an outdoor-sunlight rating.
Typical contrast	1000:1, typical. The document does not state a separate dynamic-contrast measurement.
Response-time reference	14 ms is listed. A grey-to-grey measurement method or gaming-performance guarantee is not specified.
Display colour reference	16.7 million colours are listed. This is not an HDR, colour-gamut or calibration claim.
Active display area	527 × 296 mm. This is the active area, not the monitor body size.
Viewing angles	178° horizontal and 178° vertical. The source does not specify a contrast threshold for these angles.
Operation reference	The manufacturer describes 24/7 operation. Confirm the supplied unit and intended duty; this is not an uptime or warranty guarantee.
HDMI input	One HDMI input. Confirm source resolution, refresh timing and the actual cable arrangement.
VGA input	One VGA input. Confirm source resolution, refresh timing and the actual cable arrangement.
Mains power	100 to 240 V AC, 50/60 Hz. Confirm the actual power cord and local plug separately.
Power consumption	At most 30 W, as listed separately from standby consumption.
Standby consumption	At most 0.5 W, in standby. This is not the operating power figure.
Casing colour	Black casing is listed.
Casing material	Plastic casing, as described by the manufacturer.
VESA mounting	VESA M4, 100 × 100 mm mounting pattern. Confirm screw insertion depth, bracket load rating and clearances separately.
Body dimensions without base	555 mm wide × 339 mm high × 46 mm deep (W × H × D), excluding the base.
Dimensions with base	555 mm wide × 433 mm high × 226 mm deep (W × H × D), with the base. Allow separate cable and access clearance.
Packing dimensions	619 × 409 × 155 mm (W × H × D), for the manufacturer packaging reference.
Net weight	3.7 kg net weight. Confirm the complete mounting load with accessories separately.

Gross weight	5.1 kg gross weight, distinct from the net monitor weight.
Working temperature	0 to 40 °C. Check the actual operating environment.
Working humidity	10% to 85%. The manufacturer row does not state a condensation condition.
Storage temperature	-20 to 60 °C. This is a storage range, not an operating range.
Storage humidity	5% to 95%. The manufacturer row does not state a condensation condition.
Manufacturer accessory list	The document lists one VGA cable, one power cord, one user manual and one warranty card. Confirm the actual ISD package, plug and local warranty terms; the list is not a local warranty commitment.
Pedestal reference	The manufacturer bracket table lists one pedestal. Confirm the actual supplied package and quote unit.
Optional wall bracket	Optional DS-DM1940W wall-mounted bracket; confirm the exact mount, load and fixing arrangement separately.

Specifications are summarised from the manufacturer's published information (checked 2026-10-21). They describe the cited version only. Confirm the exact model, suffix and supplied revision before ordering. ISD confirms supply, price, availability and warranty separately.

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